

COVID Safe Guide

A safe and responsible return to travel



INDIA

In all of our destinations we have implemented new health and hygiene protocols, in accordance with local and national governmental legislation. In addition to this we consider recommendations from the 'World Travel & Tourism Council's (WTTC) Safe Travel Protocols For Tour Operators'.

Although this Covid-safe Guide has been compiled in good faith, it is essential that you check the latest entry requirements before you travel, as they are not always the same for all nationalities and are subject to change at very short notice.

Below you will find the measures we've taken to keep you safe and healthy on holiday.

1. Health screening and reporting

We recommend that you've completed a COVID vaccination program.

Full details of Covid-19 travel restrictions can be found on our website at the following link:

<https://www.onthegotours.com/COVID-19-restrictions-everything-you-need-to-know>

All travellers should submit a self-declaration form on the online [Air Suvidha portal](#) before the scheduled travel.

With effect from 20 December 2021 all travellers arriving from 'At Risk' countries have to pre-book their COVID-19 tests.

Travellers must wear a mask at all times in public, and the temperature of each passenger will be measured at the terminal entrance.

Welcome briefings will be held in open-air areas where possible and will also clarify local Covid procedures, including the provision of contact information for the local team.

We ask that any travellers who are feeling unwell report this immediately to the Guide who will then contact the doctor and assist with additional Covid formalities if necessary.

2. Hand Sanitation

Personal hygiene including frequent hand washing and not touching your face is essential to minimizing the spread of the Covid-19 and other viruses.

Strict hygiene measures will be carried out according to Health Ministry protocols.

Although disinfectant spray is largely made available to guests, it is also recommended that travellers bring along enough sanitiser and wipes for personal use during the trip.

3. Social distancing

A minimum social distance of 1m will be adhered to where possible.

Vehicle (and cruising) capacity will be based on the appropriate social distancing guidelines.

Social distancing guidelines will be followed at all times including during the entry to facilities, sites, and vehicles. Where possible, the Guide will hand all tickets to site inspectors so that guests can maintain social distancing.

Hotel staff will be wearing face masks and gloves at the Reception desk, and guest temperatures will be checked upon arrival.

4. Air conditioning & Respiratory Precautions

According to the regulations published by authorities, it is compulsory to wear facemasks at all times in public areas. We encourage travellers to bring their own sanitizers, wipes, and masks.

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All AC systems are maintained annually, and filters are cleaned and replaced as needed. Where possible, doors and windows will be kept open to encourage a constant air flow and increase air circulation.

5. Sanitation of transportation

Disinfection and cleaning of the interior of the vehicle is carried out at the end of each day. Passenger compartments will be ventilated as often as possible.

Any changes in the local health and safety policies will be immediately reflected in our daily practices.

6. Included meal arrangements

All restaurants/dining rooms adhere to the strictest international standards of food hygiene handling, including the continued use of gloves and masks by the staff. Where a buffet is available, a shield will be added between the food and the guests. Alternatively, personal table service will be provided while still adhering to social distancing guidelines.

Restaurant tables will be fully cleaned & sanitized prior to each shift and after guests have finished their meals.

7. Crew

All service staff have received health and hygiene training. Guides and drivers are supplied with their own personal protective equipment and hygiene supplies, and the health status of guides and drivers is regularly monitored. For now, we will be greeting with a smile instead of a handshake or hug.

8. Further instruction

We encourage travellers to bring their own sanitizers, wipes, and masks.

A face mask is obligatory in public, and temperature checks will be conducted before entry to sites, attractions and hotels.

9. Playing your part

We ask all guests to please act responsibly and adhere to our guidelines as well as those presented locally.

Although this Covid-safe Guide has been compiled in good faith, it is essential that you check the latest entry requirements before you travel, as they are not always the same for all nationalities and are subject to change at very short notice.

Please travel only if you feel completely healthy.